



## Local Advisory Committee

### Meeting Agenda (DRAFT)

October 8, 2024

**Time:** 1:00 to 2:30 pm

**Chair:** Andrea Henry, First Chair

**Location:** 2700 South Industrial Hwy Ann Arbor, MI 48104 (Board Room)

**To join from PC or mobile device click the following link:**

[https://theride.org.zoom.us/j/85998493998?pwd=YzczTEQ1WE10WVhR  
RnZtTGNxNUxxdz09](https://theride.org.zoom.us/j/85998493998?pwd=YzczTEQ1WE10WVhR<br/>RnZtTGNxNUxxdz09)

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**Webinar ID:** 941 2045 1000

Agenda Item	
<b>1. CALL ORDER AND OPENING ITEMS</b>	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of June Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
<b>2. LAC Work Plan</b>	
2.2 Feedback to 2.1 Treatment of the Traveling Public	LAC /Carpenter
<b>3. OPERATIONAL FEEDBACK TO STAFF</b>	
3.1 Service Updates (Paratransit, Fixed Route, Customer Service)	Williams
3.2 Board Report	Mozak
<b>4. CLOSING ITEMS</b>	
4.1 Public Comment	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

# Local Advisory Committee

Draft Meeting Summary

October 8, 2024

**Time:** 1:00 to 2:30 pm

**Chair:** Andrea Henry Chair

**Members:** Clark Charnetski  
Steve McNutt  
Rebecca Burke

**AAATA Staff:** Robert Williams, Manager, Mobility Services.  
Matt Carpenter, CEO

**Guests:**

Kathleen Mozak, Board Liaison and AAATA Board Chair  
Shovonn Chambers, Operations Manager, MV  
Larry Keeler, Judy Porter  
De Bora McIntosh,  
Violet, Student

Agenda Item
<b>1. CALL TO ORDER AND OPENING ITEMS</b>
<b>1.1 General Introductions and Announcements</b> Chairperson Henry called the meeting to order at 1:20 pm. Mr. Charnetski mentioned a celebration of life event for the passing of Former LAC Chair Cheryl Weber. Chairperson Henry mentioned the time change for the LAC meeting to 1:00 to 2:30 pm. <b>Review and Approval of Agenda</b> Chairperson Henry asked to move item 3.2(Board Liaison report) to item 2.1. Mr. Williams asked to make some additions to the service updates. Mr. Charnetski would like to add an item to the agenda about the RTA. Mr. Charnetski moved to approve the agenda. Mr. McNutt seconded. The October agenda was approved with noted changes. <b>Review and Approval of September Meeting Minutes</b> Mr. Williams made mention of names that need to be removed from the minutes. Mr. McNutt moved to approve the minutes. Mr. Charnetski seconded. September minutes were approved with noted changes. <b>1.4 Public Comment</b> No public comment at this time.

## **2. POLICY FEEDBACK TO BOARD**

### **2.1 Board Liaison Report**

Ms. Mozak noted that the board meeting was held on September 19<sup>th</sup>. The board's business mostly surrounded reviewing and approving the FY2025 budget. The board did hear a report on 2.7 asset protection, and it was voted as B (area of non-compliance found by CEO). Ms. Mozak mentioned a public hearing was held on the FY 2025 budget and there was 1 participant in that hearing. Ms. Mozak mentioned that the board heard a report on 2.4 Financial credits and budgeting. Which was received as an A (in complete compliance). The board also heard a report on 2.5.1.2 Fare Policy. Which was received as A (in complete Compliance). The board also heard a budget presentation by Dina Reed, which was approved unanimously. The board then moved to elections. Mike Allemang will remain Treasurer; Jesse Miller will remain Secretary. Kathleen Mozak will remain Chair for one year. Ms. Mozak reported that the next board meeting will be held on October 17<sup>th</sup> at 6:30pm at the Ann Arbor District library downtown.

### **2.2 LAC Feedback to Board Policies 1.0 and 2.1**

The LAC reviewed and discussed board policy feedback on items 1.0 and 2.1 with Mr. Carpenter.

### **3.1 Service Update (Paratransit, Fixed Route, Customer Service)**

Mr. Williams reported 6670 A ride trips for the month of September. with an on-time performance of 98%. Mr. Williams also passed out surveys provided by The Regional Transit Authority for the Mobility4All program and briefly discussed the program. Mr. Williams also mentioned fixed route on-time performance was at 85% for the month of July. Mr. Williams also mentioned that there were 0 valid A-ride complaints and 1 Reported Compliment for the month of September. Mr. Williams also mentioned 12 Valid Fixed Route complaints (careless driving being the most common) and 4 compliments. Mr. Williams also mentioned a class of 5 graduating MCOs on September 20<sup>th</sup>. Mr. Williams also mentioned that AAATA was interviewing to hire additional MCOs from October 14<sup>th</sup> through October 18<sup>th</sup>. with that call slated to begin on November 19<sup>th</sup> which should bring our driver pool to the necessary amount needed for the service expansion. Mr. Keeler inquired about a staffing report from MV. Chairperson Henry praised AAATA for the management of Michigan Football games.

#### **4.1 Public Comment and Staff Response**

Mrs. McIntosh wanted to make a comment about being passed at a bus stop. She also gave kudos to 2 different drivers for how they handled asking a customer to move from a seat designated for seniors and people with disabilities. Mr. Charnetski mentioned his positive experience with taking the D2A2 bus last week. Mr. Keeler inquired about LAC membership.

#### **4.2 Action Item Recap and Topics for Next Agenda**

Discussion of deadline to provide board feedback  
Feedback on 2.1 treatment of the traveling public.  
LAC Membership update  
Board report  
Service updates

#### **4.3 Adjourn**

The meeting was adjourned at 3:07 pm.

Respectfully Submitted; AAATA Staff