

Local Advisory Committee

Meeting Agenda (DRAFT)

November 12, 2024

Time: 1:00 to 2:30 pm

Chair: Andrea Henry, First Chair

Location: 2700 South Industrial Hwy Ann Arbor, MI 48104 (Board Room)

To join from PC or mobile device click the following link:

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Agenda Item	
1. CALL ORDER AND OPENING ITEMS	
1.1 General Announcements and Introductions	Chair
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of October Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
2. LAC Work Plan	
2.1 Review of LAC Membership	LAC
2.2 Feedback to 2.1 Treatment of the Traveling Public	LAC /Carpenter
2.3 Review of LAC Board Feedback items 1.0 and 2.1	LAC /Carpenter
3. OPERATIONAL FEEDBACK TO STAFF	
3.1 Service Updates (Paratransit, Fixed Route, Customer Service)	Williams
3.2 Board Report	Mozak
4. CLOSING ITEMS	
4.1 Public Comment	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

Local Advisory Committee

Draft Meeting Summary

November 12, 2024

Time: 1:00 to 2:30 pm

Chair: Andrea Henry Chair

Members: Clark Charnetski
Rebecca Burke
Larry Keeler

AAATA Staff: Robert Williams, Manager, Mobility Services.
Matt Carpenter, CEO

Guests:

Kathleen Mozak, Board Liaison and AAATA Board Chair
Shovonn Chambers, Operations Manager, MV

Agenda Item

1. CALL TO ORDER AND OPENING ITEMS

1.1 General Introductions and Announcements

Chairperson Henry called the meeting to order at 1:05 pm. Ms. Mozak mentioned that Ayesha Ghazi Edwin received the University of Michigan Neubacher Award for Disability advocacy. Mr. Keeler announced the Ann Arbor Transportation Commission meeting will be held on Wednesday November 20th at 7:00pm.

Review and Approval of Agenda

Chairperson Henry asked to move item 3.2(Board Liaison report) to item 2.1. Mr. Charnetski mentioned separating/itemizing public comments and LAC Comments. Mr. Charnetski moved to approve the agenda. Mr. Keeler seconded. The October agenda was approved with noted changes.

Review and Approval of October Meeting Minutes

Mr. Williams made mention of names that need to be removed from the minutes. Mr. McNutt moved to approve the minutes. Mr. Charnetski seconded. September minutes were approved with noted changes.

1.4 Public Comment

No public comment at this time.

2. POLICY FEEDBACK TO BOARD

2.1 Board Liaison Report

Ms. Mozak noted that the board meeting was canceled for October 17th due to not having a quorum. The board will be discussing Treatment of Staff, as well as other items, during the November meeting. Ms. Mozak reported that the next board meeting will be held on November 19th at 6:30pm at the Ann Arbor District library downtown.

2.2 LAC Membership

Chairperson Henry discussed the updated process for LAC membership. The LAC Named Larry Keeler as new member of the LAC.

2.2 LAC Feedback to Board Policies 1.0 and 2.1

The LAC reviewed and discussed board policy feedback on items 1.0 and 2.1 with Mr. Carpenter. The LAC will prepare their FINAL feedback to submit to the board by December 13th

3.1 Service Update (Paratransit, Fixed Route, Customer Service)

Mr. Williams reported 7642 A ride trips for the month of September. with an on-time performance of 98%. Mr. Williams mentioned that the change to the advanced booking window policy will begin January 26, 2025. Mr. Carpenter briefly discussed the shooting incident at the YTC., Mr. Williams also mentioned fixed route on-time performance was at 85% for the month of July. Mr. Williams also mentioned that there were 6 valid A-ride complaints and 1 Reported Compliment¹ for the month of October. Mr. Williams also mentioned 6 Valid Fixed Route complaints (careless driving being the most common) and 8 compliments. Mr. Williams also mentioned a class of 6 graduating MCOs on October 4th. Mr. Williams also mentioned that AAATA had another MCO class beginning November 19th. Mr. Williams also mentioned the Upcoming shift bid for MCOs on November 24th.

4.1 Public Comment and Staff Response

No public comment at this time

4.2 Action Item Recap and Topics for Next Agenda

deadline to provide board feedback
Feedback on 2.1 treatment of the traveling public.
Vehicle Accessibility plan update (time permitting)
Board report
Service updates

4.3 Adjourn

The meeting was adjourned at 2:45 pm.

Respectfully Submitted; AAATA Staff