



## Local Advisory Committee

Meeting Agenda (DRAFT)

September 10, 2024

**Time:** 1:30 to 3:00 pm

**Chair:** Andrea Henry, First Chair

**Location:** 2700 South Industrial Hwy Ann Arbor, MI 48104 (Board Room)

**To join from PC or mobile device click the following link:**

<https://theride.org.zoom.us/j/85998493998?pwd=YzczTEQ1WE10WVhR RnZtTGNxNUxxdz09>

**To join by phone dial:**

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

**Webinar ID:** 941 2045 1000

Agenda Item	
<b>1. CALL ORDER AND OPENING ITEMS</b>	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of August Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
<b>2. LAC Work Plan</b>	
2.1 Board Report	Mozak
2.2 Feedback to Board Policies 1.0 and 2.1	LAC/Kamau/Carpenter
<b>3. OPERATIONAL FEEDBACK TO STAFF</b>	
3.1 Service Updates (Paratransit, Fixed Route, Customer Service)	Williams
<b>4. CLOSING ITEMS</b>	
4.1 Public Comment	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

# Local Advisory Committee

Draft Meeting Summary

September 10, 2024

**Time:** 1:30 to 3:00 pm

**Chair:** Andrea Henry Chair (Not Present)

**Members:** Clark Charnetski  
Steve McNutt

**AAATA Staff:** Robert Williams, Manager, Mobility Services.  
Matt Carpenter, CEO

**Guests:**

Kathleen Mozak, Board Liaison and AAATA Board Chair  
Shovonn Chambers, Operations Manager, MV  
Larry Keeler, Ophelia Schoen, Judy Porter  
De Bora McIntosh, Terry Campbell  
Blake Collins, Washtenaw Intermediate School District

Agenda Item
<b>1. CALL TO ORDER AND OPENING ITEMS</b>
<b>1.1 General Introductions and Announcements</b> Mr. Charnetski called the meeting to order at 1:30 pm. Mr. Keeler announced the Transportation Commission meeting will be held on Wednesday September 18th. Details about the meeting were on the A2.gov website. <b>Review and Approval of Agenda</b> Mr. Charnetski moved to approve the agenda. Mr. McNutt seconded. The September agenda was approved. <b>Review and Approval of August Meeting Minutes</b> Mr. Charnetski moved to approve the minutes. Ms. Porter seconded. August minutes were approved as presented.
<b>1.4 Public Comment</b> Mr. Keeler mentioned interest in joining the LAC.

## **2. POLICY FEEDBACK TO BOARD**

### **2.1 Board Liaison Report**

Ms. Mozak noted that the board meeting was held on August 15<sup>th</sup> the board did not achieve a quorum, so the meeting was without business. The board did hear the FY 2024 draft budget presentation. The Board also heard a report about falls on buses. Ms. Mozak reported that the next board meeting will be held on September 19<sup>th</sup> at 6:30 at the Ann Arbor District library downtown.

### **2.2 LAC Feedback to Board Policies 1.0 and 2.1**

The LAC reviewed and discussed board policy feedback on items 1.0 and 2.1 with Mr. Carpenter.

### **3.1 Service Update (Paratransit, Fixed Route, Customer Service)**

Mr. Williams reported 6659 A ride trips for the month of August. with an on-time performance of 98%. Mr. Williams also mentioned fixed route on-time performance was at 85% for the month of July. Ms. Freeman also mentioned that there was 1 valid A-ride complaint and 0 Reported Compliments for the month of August. Mr. Williams also mentioned 3 Valid Fixed Route complaints (careless driving being the most common) and 4 compliments. Mr. Williams also mentioned a class of 5 graduating MCOs on September 6<sup>th</sup>. with another calls of driver slated to graduate September 20<sup>th</sup>. Mr. Williams also mentioned that AAATA was looking to hire an additional 12 to 15 MCOs to start on September 30<sup>th</sup>

### **4.1 Public Comment and Staff Response**

Mr. Keeler inquired if AAATA could eventually accepted A-ride applications through fax, as well as the feasibility of a bus shelter at a bus stop on Huron River Drive. Mr. Keeler also mentioned the varying volume for the fixed route annunciators. Ms. Schoen inquired about the roles of AAATA Staff, and whom to speak with if there are safety concerns. Ms. McIntosh inquired about whether drivers were required to ask passengers seating in seats near the driver to change seats for individuals with disabilities.

### **4.2 Action Item Recap and Topics for Next Agenda**

Discussion of deadline to provide board feedback  
Feedback on 2.1 treatment of the traveling public.  
Board report  
Service updates

**4.3 Adjourn**

The meeting was adjourned at 3:13 pm.

Respectfully Submitted; AAATA Staff