

# **Local Advisory Committee**

Meeting Agenda (DRAFT) August 13, 2024

**Time:** 1:30 to 3:00 pm

Chair: Andrea Henry, First Chair

**Location:** 2700 South Industrial Hwy Ann Arbor, MI 48104 (Board Room)

## To join from PC or mobile device click the following link:

https://theride.org.zoom.us/j/85998493998?pwd=YzczTEQ1WE10WVhR

RnZtTGNxNUxxdz09

#### To join by phone dial:

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

Webinar ID: 941 2045 1000

Agenda Item	
1. CALL ORDER AND OPENING ITEMS	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of June Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
2. LAC Work Plan	
2.1 Board Report	Mozak
2.2 Feedback to Board Policies 1.0 and 2.1	LAC/Kamau/Carpenter
3. OPERATIONAL FEEDBACK TO STAFF	
3.1 Service Updates (Paratransit, Fixed Route, Customer Service)	Freeman
3.2 SMART Advisory Council Update	Charnetski
4. CLOSING ITEMS	
4.1 Public Comment	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

## **Local Advisory Committee**

Draft Meeting Summary June 25. 2024

**Time:** 1:00 to 3:30 pm

Chair: Andrea Henry Chair

Members: Clark Charnetski

Rebecca Burke Steve McNutt

**AAATA Staff:** Robert Williams, Manager, Mobility Services.

Matt Carpenter, CEO

Rosa Maria Kamau, Corporate Strategy and Compliance Officer

Samantha Potter, Marketing and Communications Senior Program Manager

George Brooks, DCEO, Operations

**Guests:** 

Kathleen Mozak, Board Liaison and AAATA Board Chair

Edde Hemp, General Manager, MV

## Agenda Item

#### 1. CALL TO ORDER AND OPENING ITEMS

#### 1.1 General Introductions and Announcements

Chairperson Henry called the meeting to order at 1:30 pm. Mr. Charnetski Announced the Ann Arbor Transportation Commission met on Wednesday June 19<sup>th</sup>. The meeting was recorded and is available on the City of Ann Arbor's website.

## Review and Approval of Agenda

Mr. Carpenter asked if items 2.3 and 2.4 could move ahead of item 2.2. Chairperson Henry asked to combine items 2.3 and 2.4. Mr. Charnetski wished to add item 3.2 for a SMART Advisory Council Update. Chairperson Henry moved to approve the agenda with noted corrections/additions. Mr. Charnetski seconded. The June agenda was approved noted corrections.

## **Review and Approval of May Meeting Minutes**

Mr. Charnetski moved to approve the minutes. Ms. Henry seconded. May minutes were approved as presented.

## 1.4 Public Comment

No public comment at this time.

#### 2. POLICY FEEDBACK TO BOARD

## 2.1 Board Liaison Report

Ms. Mozak noted that the board meeting was held on May 16<sup>th</sup> and June 20<sup>th</sup> . The May 16<sup>th</sup> meeting was held at the Riverside Arts Center in Ypsilanti. For the May 16<sup>th</sup> meeting, the board received a presentation on the YTC Project. The presentation outlined the scope of the project, history and overview, design concept options, public and stakeholder engagement, and project next steps. The board also received an introduction to the FY 25 Corporate business plan. The board also received a presentation on the FY 25 Budget process and timeline review. The Board also received a presentation on the FY 24 Q2 Financial Report. At the June 20<sup>th</sup> meeting, the board reviewed Governance process and policies 3.5 through 3.8. the board received a progress update and discussion on a possible safety policy. The board received presentations on the Finalized FY 25 Corporate business plan. The board also received a budget process update. The board received a presentation on a Final Advocacy agenda that informs how board members can formally participate in advocacy efforts. The board also received the FY 24 Q2 service report. Ms. Mozak reported that the next board meeting will be held on July 18<sup>th</sup> at 6:30 at the Riverside Arts Center in Ypsilanti.

#### 2.2 LAC Feedback to Board Policies 1.0 and 2.1

The LAC reviewed and discussed board policies 1.0 and 2.1 with Mr. Carpenter and Mrs. Kamau.

## 2.3 LAC Marketing and Membership Brainstorming

Ms. Potter gave an update on TheRide's plan for promoting the LAC and recruiting new members.

## 3.1 Service Update (Paratransit, Fixed Route, Customer Service)

Mr. Williams reported 7367A ride trips for the month of April. with an on-time performance of 99%. Mr. Williams also mentioned that there were 10 valid A-ride complaints and 2 Reported Compliments for the month of May. Mr. Williams also mentioned 1 Valid Fixed Route complaints and 6 compliments. Mr. Williams also mentioned a new class of 6 MCOs on June 4th, as well and a new MCO class starting August 13<sup>th</sup> and August 27th. Mr. Williams also mentioned the launch of free rides with your library card on weekends beginning June 15<sup>th</sup> . Additionally, TheRide would take part in the 4<sup>th</sup> of July parades for the Cities of Ann Arbor and Ypsilanti. As well as a wellness fair for employees on June 26<sup>th</sup> and an employee appreciation BBQ on August 23<sup>rd</sup>

### 3.2 SMART Advisory Council Update

Mr. Charnetski Gave an update on the SMART Advisory Council Meeting

## 4.1 Public Comment and Staff Response

Chairperson Henry asked the LAC to cancel the July meeting. The LAC approved to cancel the July meeting and reconvene on August 13<sup>th</sup>. No other comments were made during this time.

## 4.2 Action Item Recap and Topics for Next Agenda

July meeting Cancelled.

Meeting resumes on August 13<sup>th</sup>.

Feedback on board policies 1.0 and 2.1

Board report

Service updates

## 4.3 Adjourn

The meeting was adjourned at 3:30 pm.

Respectfully Submitted; AAATA Staff