



## Local Advisory Committee

Meeting Agenda  
October 10, 2023

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber, First Chair  
Andrea Henry, Second Chair

**Location:** Virtual

To join from PC or mobile device click the following link: [LAC ZOOM Link](#)

**To join by phone dial:**

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

**Webinar ID:** 941 2045 1000

Agenda Item	
<b>1. CALL ORDER AND OPENING ITEMS</b>	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of September Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
<b>2. POLICY FEEDBACK TO BOARD</b>	
2.1 Board Report	Mozak
<b>3. OPERATIONAL FEEDBACK TO STAFF</b>	
3.1 Paratransit Update	Williams
3.2 Fixed Route update	Washington
3.3 Customer Service Update	Hargrave
<b>4. CLOSING ITEMS</b>	
4.1 Public Comment and Staff Response	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair



# Local Advisory Committee

Draft Meeting Summary

October 10, 2023

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber Chair, Andrea Henry Co-Chair

**Members:** Larry Keeler  
Steve McNutt  
Rebecca Burke  
Clark Charnetski

**AAATA Staff:** Janessa Freeman, Supervisor of call taking and paratransit Scheduling.  
Kevin Zelazny, Executive Administrative Assistant  
Gail Roose, Manager of Facilities  
Leo Pittman, Assistant Manager, Bus Operations

**Guests:**

Kathleen Mozak, Board Liaison and AAATA Board Chair  
Susan Harig, Safety Manager, MV

## Agenda Item

### 1. CALL TO ORDER AND OPENING ITEMS

#### 1.1 General Introductions and Announcements

Chairperson Weber called the meeting to order at 1:35 pm.

Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting on Wednesday October 18, 2023, at 7:00pm. Mr. Charnetski also noted that Mr. Keeler is now a member of that commission.

#### Review and Approval of September Agenda

Mr. Charnetski moved to approve the agenda. Mr. McNutt seconded. The October Agenda was approved as presented.

#### 1.2 Review and Approval of June, July, and August Meeting Minutes

Mr. Charnetski mentioned that the LAC Bylaws stated that a quorum was not required to approve minutes. Just the majority of those present. Mr. Charnetski also asked to remove the name of a person that was not present at the September meeting. Charnetski moved to approve the minutes; Ms. Henry seconded. September minutes were approved as presented.

#### 1.4 Public Comment

Mr. Charnetski mentioned the RTA director was interviewed by WEMU discussing the increase in Ridership for D2A2.

### 2. POLICY FEEDBACK TO BOARD

## **2.1 Board Liaison Report**

Ms. Mozak reported that the Board met on September 21st. Board Officer Elections were held. Michael Alaman will continue as treasurer; Jesse Miller will continue as secretary. And Ms. Mozak will continue as Chair. The board reviewed item monitoring reports 2.4, Financial planning and budgeting, and 2.5.1.2, fare policy. Both reports were accepted as “A” complaint by the full board. The board voted and approved the FY 2024 budget unanimously. The board also reviewed a Title VI update. The board adopted the revised public input policy for service and the fare changes resolution that was presented by Mr. Yang. The board also approved a construction grant authorization. TheRide will partner with the RTA to acquire a competitive regional grant. The next board meeting will be held on October 19th at the Ann Arbor District Library.

## **3.1 Paratransit Service Update**

Ms. Freeman reported 6702 A ride trips for the month of September. with an on-time performance of 98%. Ms. Freeman also mentioned that the search for a new Mobility Services coordinator is ongoing. Ms. Harig reported on MV’s updated customer service training for drivers and dispatchers. Including management ride a longs with customers to get feedback from A-ride customers. Mr. Hemp mentioned improved service.

## **3.2 Fixed Route Update**

Mr. Pittman reported on TheRide’s bus rodeo on October 1<sup>st</sup> in partnership with University of Michigan Transportation. The winner of the rodeo will go on to participate in the national competition in 2024. Mr. Pittman also mentioned a new class of 14 drivers is scheduled to begin on October 20th. Mr. Pittman also mentioned a new shift bid starting in November, as well as the October 1<sup>st</sup> Winter uniform update. Mr. Pittman mentioned 72% On-time performance for fixed route for the month of September. Mr. Charnetski noted possible concerns about reading the ride guide map, particularly along the Central campus transit center.

## **3.3 Customer Service update**

There was no report for customer service at this time.

#### **4.1 Public Comment and Staff Response**

Ms. Mozak wanted to thank Chairperson Weber and Mr. Keeler for all their dedicated hard work on the LAC. That it's truly appreciated. Mr. Charnetski noted that the LAC's mission must be to recruit new members for the LAC Executive committee. As the committee is down to 4 members currently. Ms. Mozak asked if every member either had to have a disability or be a senior to be an LAC Executive Committee member.

#### **4.2 Action Item Recap and Topics for Next Agenda**

Suggested items for the next agenda.

Recruitment for LAC Executive committee members

#### **4.3 Adjourn**

Ms. Henry moved to adjourn the meeting. Mr. Charnetski seconded. The meeting was adjourned at 2:28 pm.

Respectfully Submitted; AAATA Staff