

Local Advisory Committee

Draft Meeting Summary

August 8, 2023

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber Chair, Andrea Henry Co-Chair

Members: Larry Keeler
Jody Slowins
Steve McNutt

AAATA Staff: Robert Williams, Manager of Mobility Services
Latonya Hargrave, Customer Service Officer
Kevin Zelazny, Executive Administrative Assistant
Tracy Byrd, Mobility Services Coordinator

Guests:

Kathleen Mozak, Board Liaison and AAATA Board Chair
Eddie Hemp, General Manager, MV
Robert Pawlowski, RTA Citizens Advisory committee, Wayne County resident

Agenda Item

1. CALL TO ORDER AND OPENING ITEMS

1.1 General Introductions and Announcements

Chairperson Weber called the meeting to order at 1:35 pm.

Mr. Keeler informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting on Wednesday August 16, 2023, at 7:00pm.

Review and Approval of August Agenda

Chairperson Weber Ms. Henry seconded. The July Agenda was approved as presented.

1.2 Review and Approval of July Meeting Minutes

The July minutes could not be approved due to not having a quorum at the meeting.

1.4 Public Comment

No public comment at this time.

2. POLICY FEEDBACK TO BOARD

2.1 Board Liaison Report

Ms. Mozak reported that the Board met on July 20th. The board received a presentation on the progress of TheRide's updating of their Title VI program from DCEO of Planning and Innovation, Forest Yang. The board will hear more about the program in September. The ownership linkage task force has changed its name to the Open Dialogue task Force, the task force met with Mayor Taylor, and is working to meet with other elected officials soon. The board is continuing its review of policies and has recently made many updates to policy 2.1. The

board is also working on a high value policy regarding sustainability, which the board hopes to have finalized in August. The board also received a monitoring report from the CEO on 2.2 treatment of staff. The board accepted the report as compliant except for one item noted. The board also received a budget update from DCEO of Finance, Dina Reed. The next board meeting is Thursday August 17th.

3.1 Paratransit Service Update

Mr. Williams reported 6179 A ride trips for the month of July. with an on-time performance of 98%. Mr. Williams also gave an update on the YTC opening on August 1st.

3.2 Fixed Route Update

Mr. Williams reported on the training of 8 MCOs. Mr. Williams also mentioned the interviewing of 6 internal candidates for a new bus operations supervisor. Mr. Williams also mentioned a new shift bid for drivers which will begin August 27th. CO-Chairperson Henry inquired about ridership during art fair.

3.3 Customer Service update

Mrs. Hargrave mentioned assisting with training drivers on Customer Service and ADA sensitivity. Mrs. Hargrave mentioned 10 valid complaints for the fixed route for the month of July and 10 compliments. Mrs. Hargrave also mentioned that there were 4 valid complaints for A-ride for the month of July. Mrs. Hargrave also announced the return of Ride guides beginning at the end of August.

4.1 Public Comment and Staff Response

Ms. Slowins inquired about upcoming expiring LAC terms. Mr. Keeler inquired about whether construction has affected passenger pickup/drop-off locations. Mr. Pawlowski gave a brief report on the RTA citizens advisory committee. Mr. Pawlowski invited more LAC members to the citizens advisory council meetings. Mr. Pawlowski also mentioned that he will no longer regularly attend meetings due to opportunities for career and education advancement in Washington DC and South Carolina.

4.2 Action Item Recap and Topics for Next Agenda

Suggested items for the next agenda.

Approve June, July, and August meeting minutes.

4.3 Adjourn

Mr. Keeler moved to adjourn the meeting. Ms. Henry seconded. The meeting was adjourned at 2:29 pm.



Respectfully Submitted; AAATA Staff