



Local Advisory Committee

Meeting Agenda

April 11, 2022

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber, First Chair
Andrea Henry, Second Chair

Location: Virtual

To join from PC or mobile device click the following link: [LAC ZOOM Link](#)

To join by phone dial:

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

Webinar ID: 941 2045 1000

Agenda Item	
1. CALL ORDER AND OPENING ITEMS	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of March Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
2. POLICY FEEDBACK TO BOARD	
2.1 Board Report	Mozak
3. OPERATIONAL FEEDBACK TO STAFF	
3.1 Paratransit Update	Williams
3.2 Fixed Route update	Washington
3.3 Customer Service Update	Hargrave
4. CLOSING ITEMS	
4.1 Public Comment and Staff Response	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

Local Advisory Committee

Draft Meeting Summary

March 14, 2023

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber Chair, Andrea Henry Co-Chair

Members: Clark Charnetski
Larry Keeler
Jody Slowins
Rebecca Burke
Stephen McNutt
Elizabeth Aldridge

AAATA Staff: George Brooks, Deputy CEO, Operations
Robert Williams, Manager, Mobility Services
Leo Pittman, Assistant Manager of Bus Operations
Yvette Washington, Manager, Bus Operations
Janessa Freeman, Supervisor of Call taking and Paratransit Scheduling
Latonya Hargrave, Customer Service Officer
Kevin Zelazny, Executive Administrative Assistant

Guests: Treascia Amedee., Assistant General Manager, MV Transit
Robert Pawlowski, Wayne County Resident
Kathleen Mozak, Board Liaison and AAATA Board Chair
Eddie Hemp Jr, General Manager, MV Transit

Agenda Item

1. CALL TO ORDER AND OPENING ITEMS

1.1 General Introductions and Announcements

Chairperson Weber called the Meeting to order at 1:35 pm.

Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting on Wednesday March 15, 2023, at 7:00pm. Ms. Henry announced that the CIL has rebranded to the Disability Network of Washtenaw, Monroe , and Livingston Counties.

1.2 Review and Approval of March Agenda

Mr. Keeler motioned to approve the agenda as presented. Ms. Henry seconded. March Agenda was approved as presented.

1.3 Review and Approval of February Meeting Minutes

Mr. Charnetski noted grammatical errors to items 2.1 and 3.3. Mrs. Slowins moved to approve the minutes with the noted corrections. Mr. Keeler seconded. February minutes were approved with noted corrections.

1.4 Public Comment

No public comment at this time.

2. POLICY FEEDBACK TO BOARD

2.1 Board Liaison Report

Ms. Mozak mentioned that the board met on February 16th, 2023, at the Ann Arbor downtown Library. Ms. Mozak mentioned that the board welcomed new member (Ypsilanti township) Monica Ross-Williams to her first board meeting. The board received updates for their ownership linkage and monitoring task force. The board struck 2 new task force for procurement involving legal and governance which will be led by Michelle Whitlow. The audit task force will complete their work by the end of March. The audit should be ready for board review in April. Next, the board eliminated 2.9, external relations in the executive limitations of the Board Policy manual as it is housed exclusively under asset protection. The board adopted a new agenda format. The Board reviewed the Ends report as "B". the board heard a presentation from Matt Carpenter regarding Zero Emission Buses. The next board meeting is Thursday March 16th at the Ann Arbor downtown library.

3.1 Paratransit Service Update

Mr. Williams reported 5920 A ride trips for the month of February. with an on-time performance of 95%. Mr. Williams also commended MV's excellent service during severe weather.

3.2 Fixed Route Update

Ms. Washington reported that fixed route ridership is at 80% of pre-pandemic levels. Mrs. Washington mentioned a graduating class of 8 drivers. As well as a new job posting for more MCOs. Mrs. Washington also mentioned the celebration of AAATA staff during Transit Employee Appreciation Day. Mr. Charnetski inquired about the new fixed route QR code signs.

3.3 Customer Service update

Mrs. Hargrave mentioned 10 valid complaints and 7 compliments for fixed route for the month of February. Mr. Williams also mentioned that there were 7 valid complaints and 17 compliments for A-ride for the month of February. There were numerous comments, but no complaints made to the contact us web form. There were no Title VI complaints, and 1 ADA complaint that was not valid for the month of February. There were also no FlexRide complaints.

4.1 Public Comment and Staff Response

Mr. Pawlowski mentioned that the Regional Transit Authority Citizens Advisory Committee is February 28th at 6:00pm. He is willing to email the zoom link for anyone interested. Mr. Pawlowski also commended Customer service and fixed route service. Mr. Pawlowski also requested paratransit trip data, if possible. Mr. Charnetski mentioned he will be attending the SMART LAC meeting.

4.2 Action Item Recap and Topics for Next Agenda

Suggested items for the next agenda.

No new items

4.3 Adjourn

Ms. Aldridge moved to adjourn the meeting. Ms. Henry seconded. The meeting was adjourned at 2:30 pm.

Respectfully Submitted; AAATA Staff