

Text Messaging Program Terms and Conditions — 41411

Program Description & Frequency of Text Messages

The short code phone number 41411 sends messages on behalf of many transit organizations. For recurring messaging programs, the number of messages varies by program and organization. For the expected number of messages, check the welcome text you received when you subscribed, or contact the organization directly.

Cost to Receive Text Messages

We will not charge you to receive texts from 41411, but standard message and data rates from your carrier may apply. Please check with your wireless carrier regarding the cost of sending and receiving text messages from your phone.

Opt-Out Instructions

To stop receiving messages, simply text the word STOP to the phone number 41411. If you experience difficulty unsubscribing yourself, we can do it for you. Please contact us using the information below, and be sure to specify the phone number you want unsubscribed.

Customer Support Contact Information

Email us at help-41411@smstc.us or text HELP to 41411 for more information.

Privacy Policy

We respect your right to privacy. Our full privacy policy which sets out how we collect and use information from users of our service can be found at: smstc.us/privacy-tm.

Disclaimer of Liability

Alerts and messages sent via SMS may not be delivered for a number of reasons including if the mobile phone is not in range of a transmission site, or if sufficient network capacity is not available at a particular time. Even within a coverage area, factors beyond control may interfere with message delivery, including the customer's equipment, terrain, and proximity to buildings, foliage, and weather. No guarantee is made that alerts or messages will be delivered, and neither we nor the carriers will be liable for delayed or undelivered messages.

Supported Carriers

Service is available on all major US carriers including: Verizon Wireless, Sprint, Boost, T-Mobile, AT&T, U.S. Cellular, Metro PCS, and Virgin Mobile.